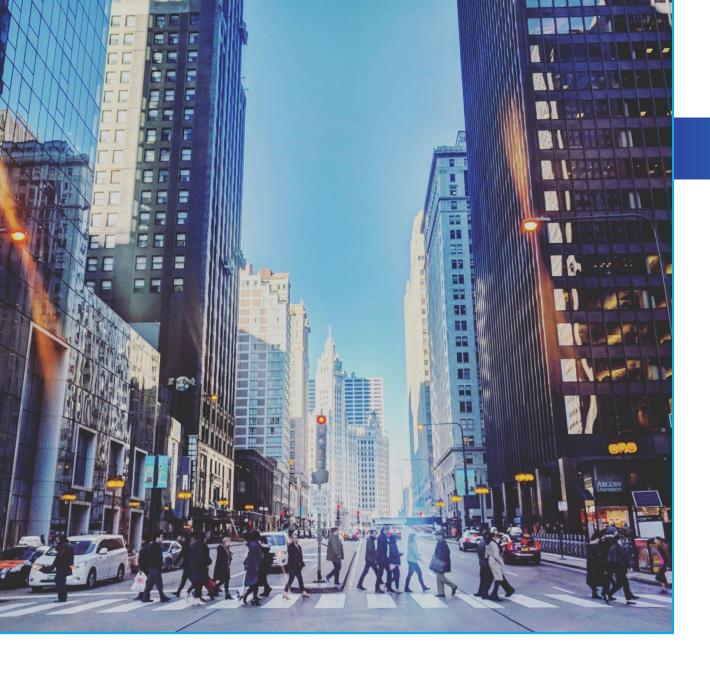


# **AtData Press Kit**

2022



# **Mission**

# **Helping Marketers Maximize the Potential of Their First Party Data**

AtData is a data-driven technology company whose fast, easy and secure email tools help global marketers verify, enrich and connect customer emails instantly. Our goals are to help our customers take control of their first party email data collection, accelerate their marketing performance, minimize the cost of fraud and drive their data-oriented business strategies.

# **Our Offices**







New York
33 Irving Place
3rd Floor
New York, NY 10003

Boston 770 Legacy PI Dedham, MA 02026

Chicago 707 Skokie Blvd. Suite 607 Northbrook, IL 60062

Main Contact Email & Phone - sales@atdata.com or by phone at 1-332-245-4415

# **Management Team**



Tom Burke – Chief Executive Officer: Tom has 25+ years of experience creating data-based solutions, thriving on finding new and better ways to clean and enhance email addresses. Prior to founding TowerData, one of the precursors to AtData, Tom was responsible for email hygiene products at Return Path. Tom started his career at Oracle, designing and implementing database applications for enterprise clients. Tom received a BA in Psychology from UC Berkeley and MBA from Stanford University.



Brian Cardona – President: Brian has been a direct marketer since the beginning of his career more than 20 years ago. Joining TowerData in 2005, Brian now helps AtData customers apply technology to maximize revenue, minimize costs and improve the depth and accuracy of their databases. Prior to AtData, Brian worked at Ziff Davis Publishing where he managed one of the first large opt-in email lists.



Phil Davis – Chief Business Officer: Phil is an industry veteran, previously holding high-ranking positions at a number of well-known players, including CEO of Rapleaf (acquired by TowerData in 2013), President of ConsumerBase and SVP/HD of the online division of Equifax. Phil received a BS in Human and Organizational Development from Vanderbilt University.



Aaron Couts – Vice President of Operations: Aaron began programming computers out of high school and has been working in technology ever since. He started his email career at Return Path and has been with TowerData since the beginning, currently managing AtData's systems, designing and maintaining system security and delivering top quality results to clients in a timely manner. He has a BA in Physics from Carleton College.



Paul Curley – Chief Financial Officer: Paul is an experienced financial leader with extensive experience in the SaaS and software industry. Prior to his role as CFO, Paul was the VP of Finance at FreshAddress as well as the Controller at CrunchTime! Information Systems (a Battery Ventures portfolio company). He also has a CPA and background in public accounting. Paul received his BS in Accounting from Providence College and has a Masters of Finance from Bentley University.



Diarmuid Thoma – Vice President of Fraud & Data Strategy: For over 20 years, Diarmuid has specialized in developing fraud prevention strategies for some of the world's largest companies including Facebook, Symantec, Hewlett Packard and TransUnion. Thoma's in-depth knowledge of the global fraud prevention market and its context within regional compliance like GDPR and CCPA powers the advancement and scaling of AtData's products globally.

# Sales Leadership



Katie Intrater
VP of Business Development

<a href="mailto:kintrater@atdata.com">kintrater@atdata.com</a>
(332) 240-5938



Thomas Heenan
Senior Director of Sales

theenan@atdata.com
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Matt Wolosz
Director of Enterprise Sales

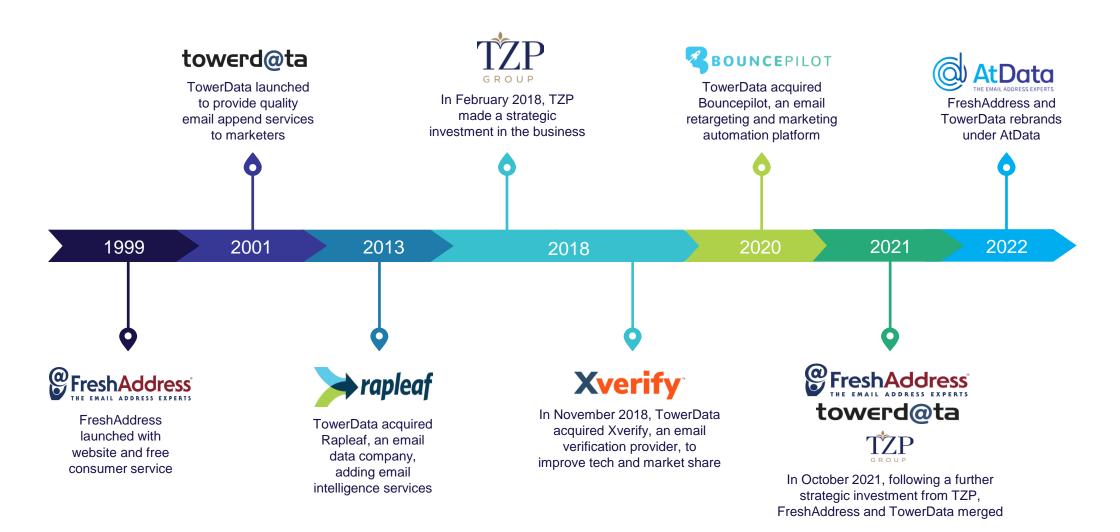
mwolosz@atdata.com
(332) 240-5965



Jon Tejeda
Director of Sales

itejeda@atdata.com
(332) 240-5917

# **Timeline & Acquisitions**



# The AtData Advantage

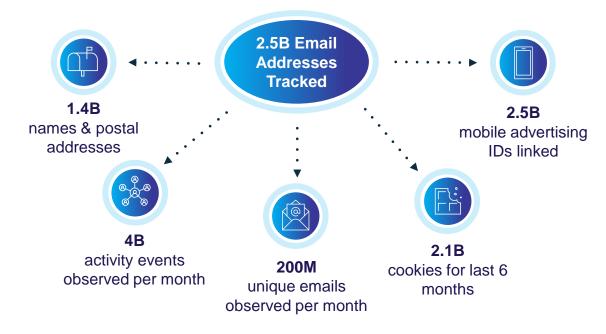
### **Solutions for the Entire Data Lifecycle**





ldentify active addresses for better targeting, recognize anonymous visitors to increase conversions and trigger messages for higher response

### **Email Address Intelligence That Can't Be Matched**



### **Best-In-Class Security and Privacy Measures**





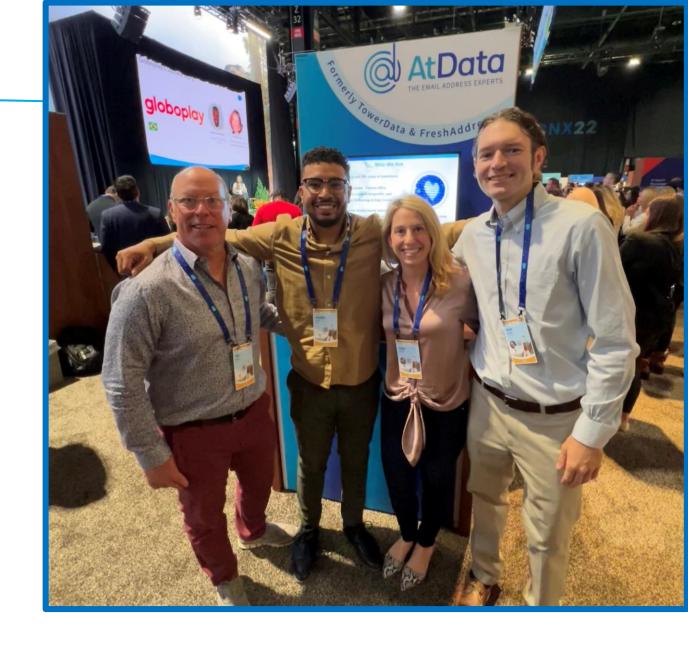
### Tech That is Flexible, Easy-To-Use, Fast & Accurate

#### AtData's solutions can be delivered via:

- Intuitive and full-feature self-service website
- One-to-one and batch APIs that can be configured for dozens of data points
- · Automated SFTP processing
- Real-time data push
- · Direct ESP integrations

# **Company Overview**

- AtData technology-driven Email Address Intelligence services optimize companies' first party email data, accelerating their revenue growth and minimizing fraud costs
- We're the Email Address Experts<sup>™</sup> Formed through the combination of FreshAddress and TowerData in October 2021, both companies have over 20+ years of experience in the email space, and re-branded as AtData in May 2022
- 94% of companies surveyed by Gartner use an email marketing platform, and AtData's solutions maximize their success by ensuring they have clean, accurate and comprehensive email data to fuel their marketing efforts
- AtData leads its market segments by offering a holistic set of email services backed by superior quality, technology, security and match rates. No other provider can match AtData's Email Address Intelligence database due to its longevity in the industry and the breadth of its sources
- The data company for data companies, AtData is an integral provider to all the top data and fraud companies in addition to having a roster of blue-chip clients in retail, telecom, travel and marketing services



## **AtData Services Overview**



#### **Email Verification**

Catches and corrects invalid emails and preserves marketing spend

### **Large National Newspaper:**

Captures more customers /
increases inbox delivery by
verifying email addresses at the
point of entry, improving
response rate



### **Identity Matching**

Complete profile of customers across channels, using email as the central identifier

### **Major Credit Monitoring**

**Company:** Matches emails to postal credit file for banking offers for clients

Cloud Platform: Licenses email to postal data to improve identity resolution



#### **Fraud Prevention**

Prevents fraud and mitigates risk using Email Address Intelligence

### **Major Credit Card Company:**

Uses email meta data to improve fraud algorithms



#### **Engagement**

Personalizes offers, segments + wins back customers and increases response rates

#### **Discount Travel Site:**

Identifies anonymous prospects and converts them to customers

### **Production Company:**

Receives real-time open signals to trigger offers

# **Our Global Clients**











































# **Integrations**







































# **Team Photos**













# **Spring Cleaning Infographic**



### the bad news

More than 20% of email registrations contain typos, syntax, domain, and other errors.





50% or more of a typical B2C file can be inactive.

78% of organizations have had email deliverability challenges in the last 12 months.





30% of people on your email list change their email addresses annually or become inactive

More than 90% of deliverability issues stem from problems with the underlying email list.





We all use the catchphrase "spring cleaning," but it's actually appropriate anytime necessity dictates that businesses get around to the housekeeping tasks they've intended to do for months.

When cleaning time comes around, email databases are great candidates for decluttering, scrubbing, vacuuming, and then polishing to a fine sheen.

### the good news

AtData has the answer! Our research shows that marketers can experience a 65% improvement in ROI on their email marketing efforts JUST by focusing on email address quality.

These are some of the benefits to email list hygiene:



Increased Return
On Investment



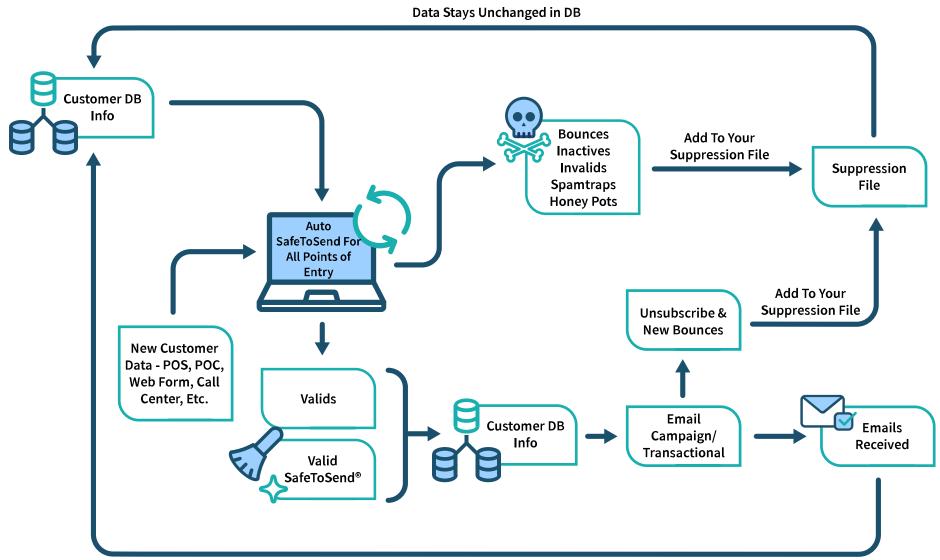
Enhanced Deliverability



A Better Reputation for Your Business

Contact us today to see how AtData can do YOUR spring cleaning for you!

# **Email Validation: SafeToSend® Process**



# Fraud Infographic



36% of people with good credit are having their information manipulated for synthetic identities

Synthetic identity fraud is when someone uses a combination of real and fake personal information to make fraudulent purchases

Source: Equifax, 2020



92% of customers expect fast, frictionless experience that is as trustworthy and secure

Source: securitymagazine.com Report, 2020



## 1.1B Attacks

There were 1.1 digital billion fraud attacks in the first half of 2020

Source: securitymagazine.com Report, 2020



78% of all ecommerce transactions came from mobile devices in 2019

Source: TransUnion Report, 2020

118%

**78%** 



118% increase in risky transactions from mobile devices in 2019

Source: TransUnion Report, 2020



\$117,000

The average organization loses 5% of its annual revenue to fraud each year, causing a median loss of \$117,000 before being detected

Source: The Association of Certified Fraud Examiners Report, 2022

88%

Since 2018, credit card fraud on new accounts has spiked 88%

Source: Federal Trade Commission, 2020

# **Brand Identity**







On a light tinted Background



On a light Image with sufficient Contrast



On an overall dark Background



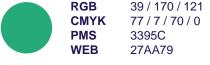
On a Background Color that provides sufficient Contrast

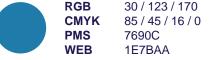


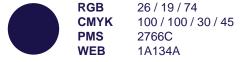
On a dark Image with sufficient Contrast

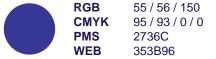
# Source Sans Pro

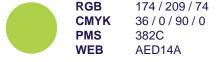
**Typeface** 

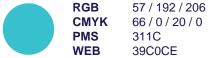


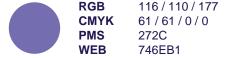


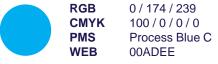












# Logos & Icons





At Data
THE EMAIL ADDRESS EXPERTS

Grayscale Logo

Reversed Logo (for Use on Colored Background)



Solid Color Logo (Spot Colors)

Full Color Logo (Process Colors)





Solid Black Logo

White Logo (for Use on Colored Background)



**Email Verification** 







Engagement

Identity Fraud Prevention

# Social, Blogs, Videos & Case Studies



**How Email Verification Really Works** 

Client Success Story: AAA Ohio

**Email Validation: Why Accuracy Matters** 



AtData Fraud Prevention Video

Why Is Email The Key To Preventing Fraud?

<u>eCommerce Client Reduces Fake Accounts</u> with Fraud Prevention



Email Append: Why Hashed Emails Are Essential to Identity Matching

Maggiano's: Turning Data into Engagement

Looking back: How ECOA Helped the ASPCA Bounce Back



**Engagement** 

Email Retargeting Strategies And Best Practices For Performance Email

How Brands Earn Leads & Power
Personalization With Website Visitor
Identification















# **Our Services**

# **SafeToSend®**

### Enterprise-grade verification & hygiene that protects your list and email revenues

SafeToSend®'s advanced email hygiene provides proprietary mailbox verification, unsurpassed B2B mailbox efficacy, SOC 2 compliant systems, and the deepest, most accurate spamtrap & honeypot data, maintained by a dedicated research team leveraging our battle-tested fingerprinting tech.



### **Managed Batch**

Clean your email list using the expert knowledge of the most experienced and dedicated team in the industry.



#### **Automated Batch**

Fast & easy cleaning for frequent projects. Clean your email lists 24/7 via SFTP, API or our website. Perform routine data cleanup in minutes.



#### **Real-Time**

Block problematic addresses at the point-of-entry and correct registration errors in milliseconds.

### **How SafeToSend® Works:**



### Check

Verify each email address in real time to confirm that it's valid and can accept email.



### Correct

Our patented spell-check technology corrects as many as seven errors in a single address and fixes any typos in vour file.



### **Protect**

We check each email address to identify and flag **spamtraps** and other damaging email addresses.

## **List Guard**



### **You Are Protected Against:**

- Spamtraps
- Complainers
- Disposable/Bogus Addresses
- / Role Accounts
- Restricted Domains
- Bad Domains
- ✓ EMPS Suppressions

### Email addresses "flip" from good to bad when:





A recipient registers on the "Do Not Email" list



A recipient becomes a frequent complainer



A mail exchange domain is retired

# **Email Append**

### **Match Email Addresses to Your Postal List**

Expand your digital marketing reach by up to 50% and engage your customers with AtData's proprietary database of more than 1 billion unique combinations of names, addresses and emails.



Unlock
Unlock new marketing
channels



Improve Single View Improve attribution and database linking efforts



Recapture Inactives
Add alternate active emails
in place of dormant subs



**Social Media Reach**Reach customers with social media advertising



Reduce Marketing Spend Reduce direct mail costs

### **How Email Append Works:**



Input file of names and postal addresses



**Match Records** 

Match records to a permission-based email database



**Append** 

Append the best, or multiple historical emails, to your file



**Validate** 

Validate emails and return deliverable email addresses

# **Postal Append**

### Match Postal Addresses to Your Email List

Adding a full name and postal address to your email list opens up new marketing channels and powers personalization. Plus, AtData's industry-leading Postal Append database is CASS certified and updated annually based on NCOA records to ensure the highest accuracy.



Mail Offers
Send direct mail offers



Target by Geography
Target content based on
geography



Link Your Database
Connect postal identifiers to
email addresses

We can help you add postal addresses for 30-60+% of your database.

# **Email Change Of Address**

### **Stay Connected With Your Most Valuable Asset, Your Customers!**

Marketers lose up to 30+% of their email database annually to normal attrition. We can protect your email lists from churn by updating your unresponsive customer email addresses with their current preferred addresses.

AtData has the patent for ECOA technology (#6,654,789).



#### **Retain and Reconnect**

Retain current customers and reconnect with those you lost.



### **Transform**

Transform bouncing and inactive email addresses into profitable and engaged customers.



#### **Maximize**

Maximize email campaign deliverability, and avoid ISP blocklisting.



#### Reduce

Reduce marketing costs associated with bouncing emails.

### **How Email Change of Address Works:**



#### Correct

Correct hygiene errors using our proprietary process for spelling, typos and transposing.



#### Match

Match your file against the largest email change-pair database in the industry.



#### Clean

Clean your updated matches using our best in class, email validation.



#### **Deliver**

Deliver an updated, guaranteed SafeToSend file for your use.

# **Email Intelligence**

# Build your customer persona with demographics and household data from Email Intelligence

Customers expect a tailored experience from their favorite brands. Get insightful consumer data on up to 80% of your customers for stronger segmentation and better personalization.

\_7

Engage
Wow your customers
with engaging content



Personalize
Personalize messages
across channels



**Analyze**Contextualize behavior



**Gather**Gather big data insights

### **Email Intelligence Fields**

### **Demographics**

Age, Gender, Name, Postal Address

### Household

Income, Marital Status, Presence of Children, Home Market Value

### **Purchase & Interest**

Arts & Crafts, Healthy, Charitable Donor, High End Brand Buyer

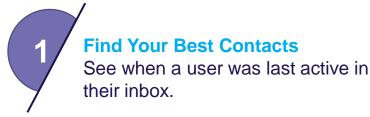
# **Email Activity Signals**

# Re-engage with your customers and boost campaign performance with Email Activity Signals

AtData's proprietary database of digital signals helps marketers know which of their subscribers are most active across our network. Perfect for re-engagement campaigns, mitigating reputation risk of mailing to non-responders, and scoring your database, this data set is made up of ~150 million unique email addresses over a rolling 12 months.

Sourced from our trusted partners and network, AtData receives real-time signals for email addresses as they "open" or otherwise engage with content. We distill the data and deliver it to you as a batch file process, real-time monitoring, or API.

### **Email Activity Signals Help You:**





#### **Win Back Customers**

Know which customers are active with other commercial email for targeted re-engagement.

# 3

Protect Your Sender Reputation
Pair with Email Validation to

identify real, active users.

### **Website Visitor ID**

### Identify More Than 20% of Unknown Users on Your Website

Website Visitor Identification uses AtData's cookie pool to securely match unknown users with an email hash, deliverable email or postal address.



### Know your anonymous users

Reach new people you couldn't otherwise identify and customize content for returning customers.



### Align marketing channels

Launch individual omni-channel campaigns on mediums including postal promotions, email retargeting and display ads.



### **Build intelligence**

Catch and correct invalid syntax, spelling errors and typos



### Go deeper with AtData's services

Pair Website Visitor Identification with Email Intelligence to get the demographics and purchase intent of your visitors.

### **Fraud Prevention**

### Stop fraud with the largest, global email address network in fraud prevention

Companies worldwide power their fraud prevention with AtData's massive historical database of email addresses and the billions of real-time signals we receive every month. We've been compiling email-centric identity data for over 20 years, and we have the most comprehensive and accurate email data available to enhance your fraud discovery models.



The leader in fraud prevention with activity history on 98% of emails.



We leverage our proprietary fields and models to identify malicious users hiding behind an email address.



We power accessible and comprehensive real-time fraud prevention that helps you monitor account creation and ecommerce transactions.

40% of fraudsters use a newly created email.

10% of Fraud is attempted using addresses that are fake or invalid.

# **Media Contact**

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